



**The Loppet Foundation  
Customer Service & Recreation Representative  
Job Posting**

[The Loppet Foundation](#)'s mission is connecting people to the outdoors through experiences that grow community. We value anti-racism, collaboration, growth, inclusion, play, stewardship and well-being. The foundation provides quality programming for youth and adults, produces world class adventures and sporting events, and strives to create a welcoming and inclusive community in its operations in Theodore Wirth Park. The Loppet staff are dedicated and energetic individuals who work together leveraging the various aspects of the Foundation to create a whole that is more than the sum of its parts.

**Job Summary:** Customer Service & Recreation Representatives are crucial to our Trailhead operations and activity offerings each Loppet winter season. Customer Service team members should exhibit an enthusiasm for the outdoors and a desire to facilitate top-notch service and outdoor experiences to park goers. Customer Service staff work out of the Trailhead building's Adventure Shop located in Theodore Wirth Park.

**Duties and Responsibilities:**

- Greet and guide park visitors, create a welcoming environment
- Provide information about Minneapolis Parks, Theodore Wirth Regional Park, the trail systems, seasonal park activities and trail conditions
- Sell and check trail passes, outfit ski and winter activity rental packages, and develop an exceptional working knowledge of the technology required to effectively perform the job duties
- Support operations of the Tubing and Snowboard hills
- Build familiarity with Loppet trail system, usage and policies
- Assist with setting up events taking place at the Trailhead
- Perform other duties as assigned

Customer Service & Recreation Representatives report to the Trailhead Customer Service Manager, who reports to the Trails & Trailhead Director. Hourly wages range from \$15.50 - \$16, depending on demonstrable experience.

*We recognize the need for a diverse workforce and understand that traditionally underrepresented communities must be centered in the work we do. As a Foundation, we are committed to building a blended team that reflects the community we serve. Hence, **we strongly encourage BIPOC, Indigenous and Queer-identified individuals to apply.***

**HOW TO APPLY**

No phone calls, no walks in. To apply, please follow the instructions below precisely:

- [Apply Online](#)
- Contact Ben Bauch (bauch@loppet.org) with any questions or for more information.